

Prelude Network Automation

Documentation

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1. Home

1.1 Welcome to Prelude Network Automation Documentation

This documentation is related to Prelude v1.x.

Looking for installation or upgrade instructions for Prelude OneBoard or Prelude Gateway, have a look to the Installation Guide

Looking for instructions on user management or permissions for Prelude OneBoard, have a look to the Admin Guide

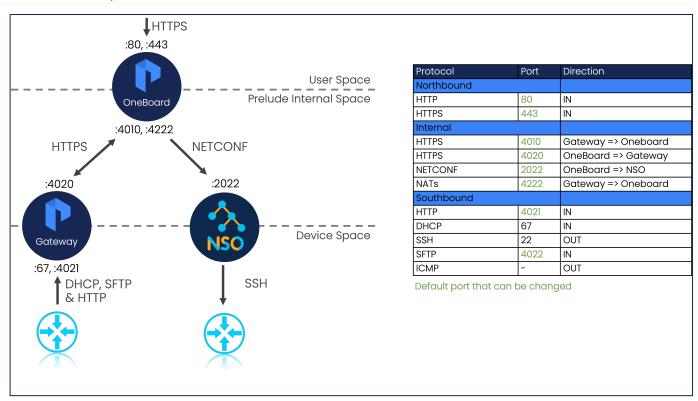
Looking for instructions on device onboarding or any other Prelude OneBoard feature, have a look to the User Guide

If you are looking for an information that is not present in the documentation, reach out to your contact at Arolo Solutions so we add it.

2. Install Guide

2.1 Installation

2.1.1 Installation Options



Prelude automation software is built on following components:

- OneBoard is mainly the UI interface the user has access to.
- Gateway serves as a gateway to the devices for different purposes, presently mostly used for ZTP feature and software upgrades.
- · Cisco NSO is Cisco Network Service Orchestrator Software



Above components are provided as separated Docker containers

Hosting Prelude application

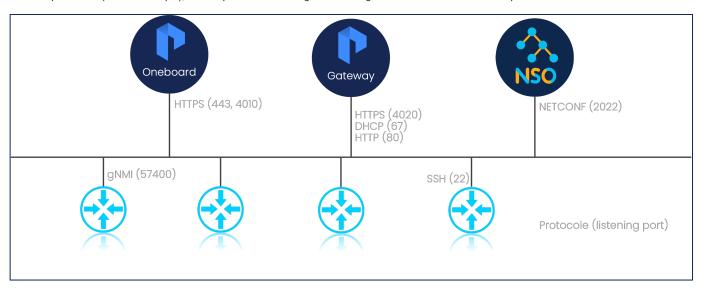
For security purposes, Prelude can support up to three airgap spaces :

- The user space: where users can connect to Prelude OneBoard web UI.
- The internal space: this space provides internal connectivity between Prelude components.
- The device space: this space provides connectivity to network devices in the field.

The following installation options explains, how to set up Prelude with one to three spaces.

OPTION 1 - SINGLE SPACE OPTION

In its simplest form (Lab for example), all the spaces can be merged into a single network as described in the picture below:



In this option all the components can be installed on a single host.

Installation instructions for option 1

Requirements

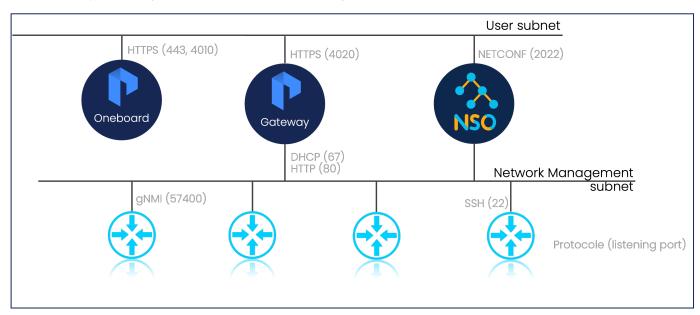
• vCPUs: 32

• RAM: 64GB

• Disk: 500GB

OPTION 2 - TWO SPACES OPTION

Typical installation in a production network comes with a separation between the management and the user subnets. In this option, the user space and the internal space are merged. All Internal communications are using the northbound interface.



In this option all the components can be installed on a single host.

Installation instructions for option 2

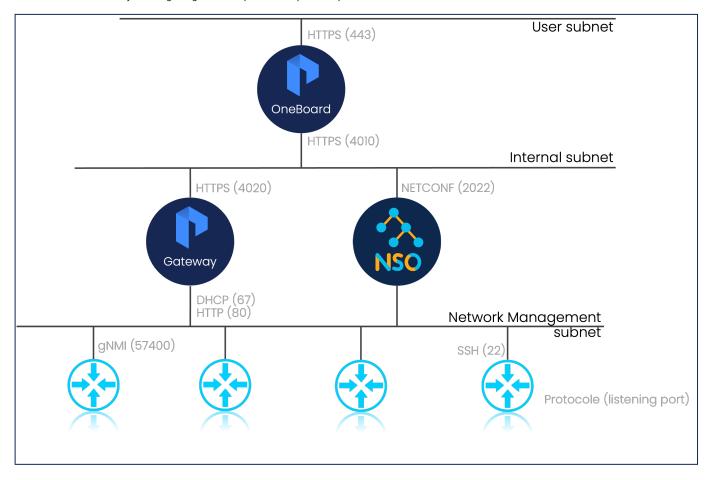
Requirements

vCPUs: 32RAM: 64GB

• Disk: 500GB

OPTION 3 - THREE SPACES OPTION

An even more secure way of doing things is to keep all three spaces separates as follows:



In this option all the components have to be installed on two different hosts.

Installation instructions for option 3

Prelude OneBoard requirements

vCPUs: 12RAM: 16GBDisk: 500GB

Prelude Foundation requirements

vCPUs: 32RAM: 64GBDisk: 200GB

If you want to keep Prelude instances even more secure, we recommend to activate and configure host firewalls (UFW or iptables) to allow the protocols given in the table above and filter out everything else.

You can do this no matter what option is choosen for network connectivity.

Additional information

Any decent Linux distribution is enough to run Prelude as long as the following prerequisites are met.

Prelude is available as docker container and the installation is relying on docker compose.

2.1.2 Docker installer

The following instructions describe how to deploy Prelude with our docker installer.



Note

If you are installing the demo version of Prelude, you won't need the registry account

Before starting, make sure:

- your host is matching the minimum requirements
- docker and docker compose are installed (Docker Installation Guide)
- you have your registry account credentials (if you don't have an Arolo registry account, contact us)
- downloading Cisco NSO 6.1 container from cisco.com



Note

For the demo version of Prelude, you can get Cisco NSO trial version from NSO website.

You are ready to start!

The docker installer can be run from anywhere, it will then connect to the Prelude host(s) via SSH.

We are recommending to keep the installer folder secured as it contains security details about your Prelude installation and will be needing to upgrade Prelude later.

The following guide is considering that you are installing Prelude in the <code>/opt/prelude</code> folder on all hosts.



Warning

 $The installation \ process \ have \ been \ validated \ on \ Ubuntu. \ We \ are \ working \ on \ validating \ other \ operating \ systems.$

Launch installer

For all the installation options, start one the single host or OneBoard host by launching the installer:

```
docker run --name prelude-installer --rm \
   -v <installation folder>:/app/workdir \
   -p 8000:8000 \
   -e INSTALLER_IP=<installer host ip> \
   registry.arolo-solutions.com/install/prelude-installer:1.3
```

- installation folder a folder that will store the installation details, log, etc. This folder must be different than the one you want to install Prelude into. It will be needed for Prelude upgrades later
- installer host ip the IP the installer will be available on

If the installer started successfully, you should see:

```
[2025-08-21 14:52:14 +0000] [1] [INFO] Starting gunicorn 21.2.0
[2025-08-21 14:52:14 +0000] [1] [INFO] Listening at: https://0.0.0.0:8000 (1)
[2025-08-21 14:52:14 +0000] [1] [INFO] Using worker: gthread
[2025-08-21 14:52:14 +0000] [14] [INFO] Booting worker with pid: 14
```

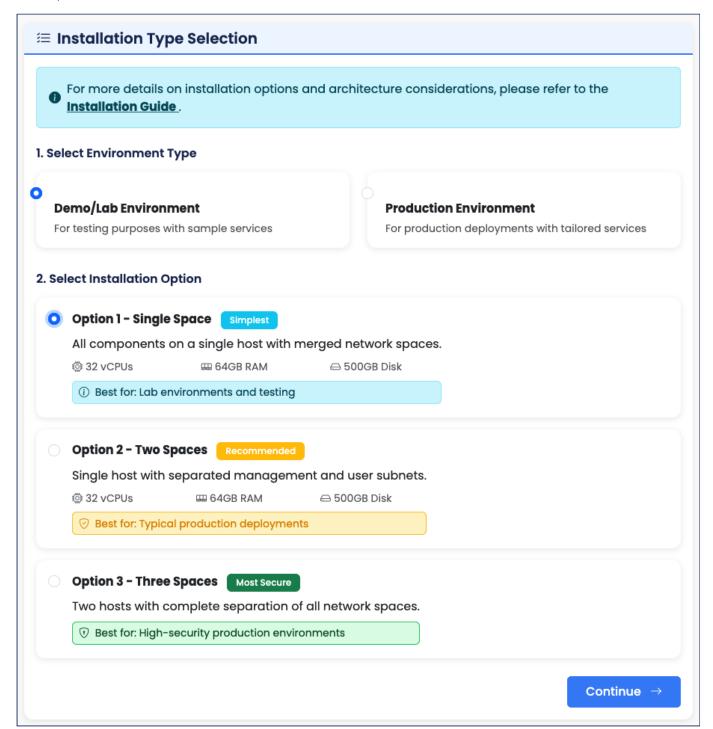
Then navigate to https://host-ip:8000/ to start the installation

Installation Type

Then, select the installation type and option.

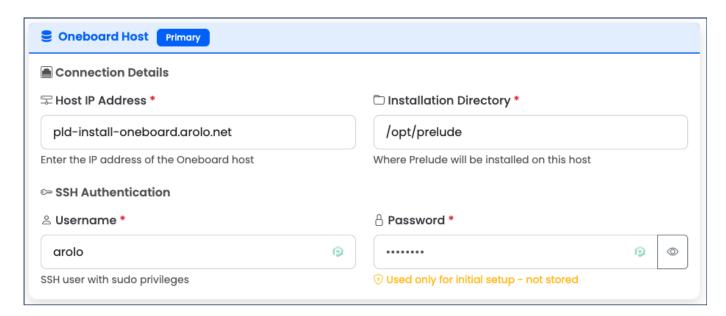
- Demo/Lab for test purpose if you are not yet a Prelude customer
- Production if you are already a Prelude customer with tailored services

For the options selection see the dedicated documentation section.



Connection Setup

First you need to provide the host(s) details to deploy Prelude on.



The Host IP address can also be a domain name.

If you choose the installation option 3, you will have to fill the form for each host.

Before moving to the next step, the installer will validate the SSH connection(s).

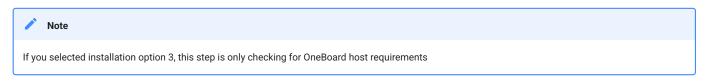
As the password of each host is not stored persistently but only in memory for maximum 1h. You may encounter the following warning that inform you that you need to re-enter the password(s).

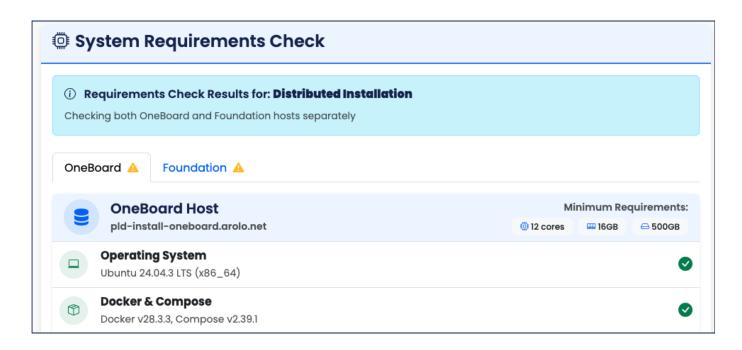


System Requirements

You don't need to do anything specific at the step, just validate that you meat the minimum requirements.

Only the host OS and docker version is blocking the installation, all other checks will raise warnings but won't prevent installing Prelude.



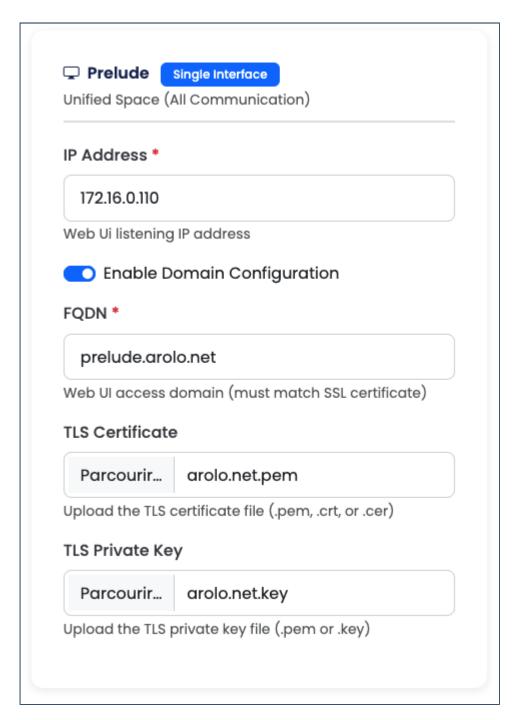


Network configuration

INSTALLATION OPTION 1

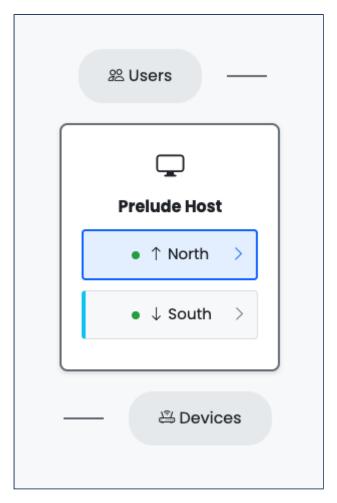


For installation option 1 you need to provide information about OneBoard single interface.

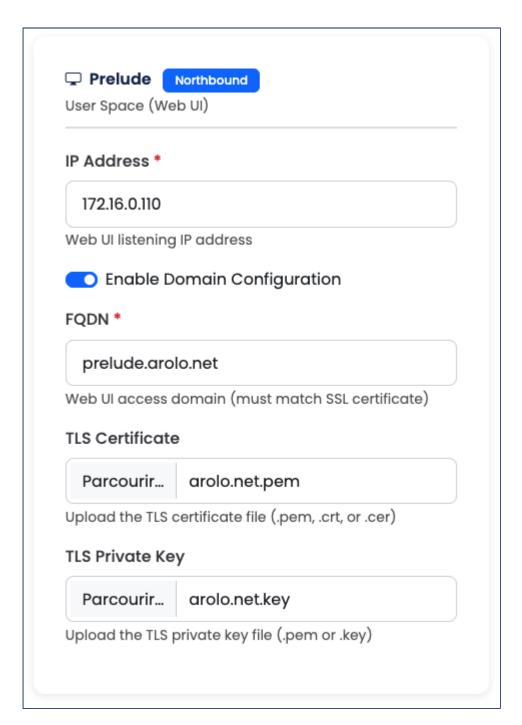


- IP Address The IP address of the host
- FQDN The Fully Qualified Domain Name of the host. It must match with the TLS certificate
- TLS Certificate TLS Certificate for the FQDN
- TLS Private Key TLS Private Key for the FQDN

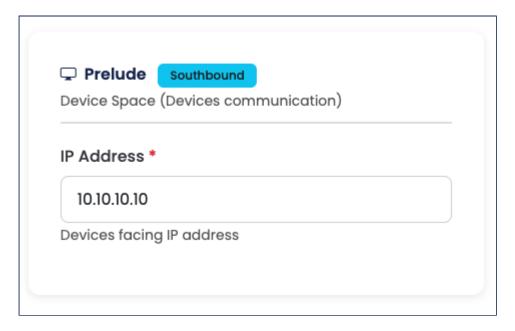
INSTALLATION OPTION 2



For installation option 2 you need to provide information about One Board northbound and southbound interface.



- IP Address The IP address of the northbound interface of the host
- FQDN The Fully Qualified Domain Name northbound interface of the host. It must match with the TLS certificate
- TLS Certificate TLS Certificate for the FQDN
- TLS Private Key TLS Private Key for the FQDN



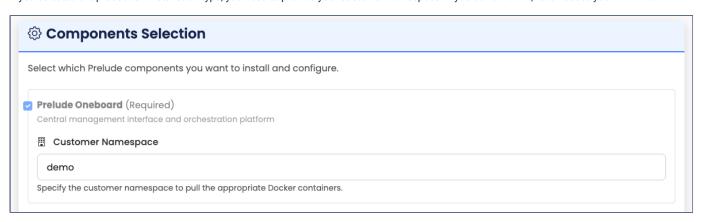
• IP Address The IP address of the southbound interface of the host

INSTALLATION OPTION 3

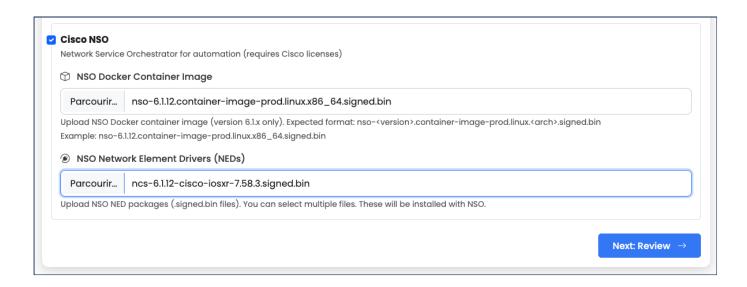
Coming soon

Components configuration

If you selected the production installation type, you need to provide your customer namespace. If you don't know it, reach out to your Arolo team.

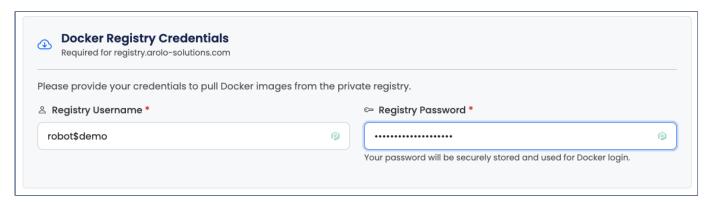


Then you will have to select Cisco NSO in the Foundation components and upload the linux container image and the NEDs you got from Cisco.



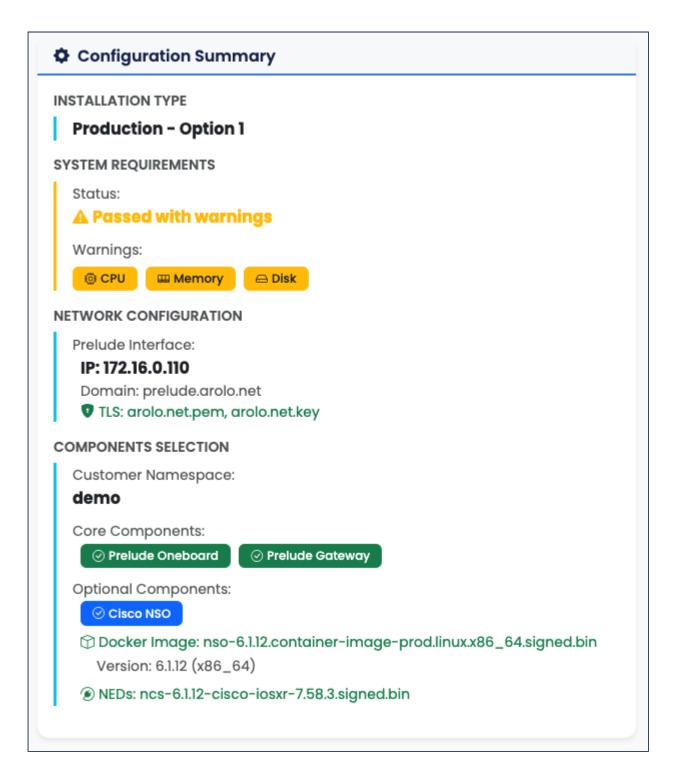
Docker registry credentials

If you selected the production installation type, you need to provide your registry account. If you don't have tem, reach out to your Arolo team.

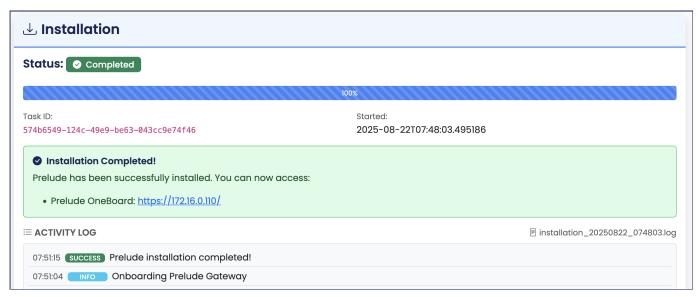


Configuration review

Finally, review the config parameters and start the installation.



After a while, the installation will be done.





2.2 Upgrade Instructions

2.2.1 Upgrade from v1.1 to v1.2

This documentation consider that Prelude is installed on two hosts in the /opt/prelude folder. It can be easily adapted for a single host installation.

Backup

Start by a backup of OneBoard database:

```
docker compose exec -it db-oneboard pg_dump --dbname=prelude --username=prelude > oneboard.backup.sql
```

Then, Stop both Prelude OneBoard and Prelude Foundation components.

```
docker compose down
```

Upgrade: Prelude OneBoard

Set the OneBoard container tag to v1.2 in docker-compose.yml.

```
image: registry.arolo-solutions.com/<setup-name>/prelude-oneboard:1.2
```

Pull the new images and start Oneboard:

```
docker compose pull
docker compose up -d
```

Migrate the database:

```
docker compose exec -it prelude /app/prelude-oneboard migrate
```

Connect to PostgreSQL and execute the SQL queries:

```
docker compose exec -it db-oneboard psql 'postgres://prelude:password@127.0.0.1:5432/prelude?password=<set password here>'
```

Queries

```
UPDATE prelude_device_interfaces SET interface_speed = interface_type;
UPDATE prelude_device_interfaces SET interface_type = 'plain-interface', usage = 'customer';
```

Migrate the plugins data:

```
docker compose exec -it prelude /app/prelude-oneboard eline migrate_v1_2 docker compose exec -it prelude /app/prelude-oneboard cpe_mgmt migrate_v1_2
```

Check that all containers are up and running (the name could be slightly different depending on the setup):

```
CREATED
STATUS
                        PORTS
prelude-oneboard-db-1
                       postgres:16.1-alpine
                                                                                 "docker-entrypoint.s.."
                                                                                                          db-oneboard
                                                                                                                       6 minutes ago
                                                                                                                                       Up 6
minutes
                   5432/tcp
prelude-nats-1
                  "/nats-server -c /et..."
                                                                                                          nats
                                                                                                                       6 minutes ago
                                                                                                                                       Up 6
minutes
                  registry.arolo-solutions.com/demo/prelude-oneboard:1.2 "/app/prelude-oneboa.." 0.0.0.0:443->443/tcp, [::]:443->443/tcp, 0.0.0.0:4010->4010/tcp, [::]:4010->4010/tcp
prelude-oneboard-1
                                                                                                                       6 minutes ago
minutes
```

OneBoard upgrade is done.

Upgrade: Prelude Foundation

Start by setting Gateway container tag to v1.2 in docker-compose.yml.

image: registry.arolo-solutions.com/prelude/prelude-gateway:1.2

Then pull the new images and start Gateway:

```
docker compose pull
docker compose up -d
```

Migrate the database:

```
docker compose exec -it gateway /app/prelude-gateway migrate
```

Add the new package ncs-6.1-prelude-interfaces-utils-1.2.tar.gz to NSO packages:

```
cp ~/ncs-6.1-prelude-interfaces-utils-1.2.tar.gz /opt/prelude/volumes/nso/run/packages
```

Then log in NSO and reload packages:

```
docker compose exec -it nso ncs_cli -u admin
> request packages reload
```

The expected output is:

```
admin@ncs> request packages reload
>>> System upgrade is starting.
>>> Sessions in configure mode must exit to operational mode.
>>> No configuration changes can be performed until upgrade has completed.
>>> System upgrade has completed successfully.
reload-result {
    package cisco-iosxr-cli-7.58
     result true
reload-result {
    package prelude-core
result true
reload-result {
    package prelude-interfaces-utils
     result true
reload-result {
    package prelude-qos
result true
reload-result {
    package prelude-ztp
result true
   . for each tailored service ...
reload-result {
    package prelude-<customer>-<service>
     result true
}
[ok][2025-07-09 09:02:15]
```

Check that all containers are up and running (the name could be slightly different depending on the setup):

```
NAME
                                                                                                                     IMAGE
                                                                                                                                                                                                                                                                                                                                                                                                                        COMMAND
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   SERVICE
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       CREATED
STATUS
                                                                                                                        PORTS
 prelude-gateway-db-1
                                                                                                                    postgres:16.1-alpine
                                                                                                                                                                                                                                                                                                                                                                                                                         "docker-entrypoint.s.."
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   db-gateway
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       6 minutes ago
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    Up 6
minutes
                                                                                              5432/tcp
                                                                                                                    registry.arolo-solutions.com/prelude/prelude-gateway:1.2
prelude-gateway-1
                                                                                                                                                                                                                                                                                                                                                                                                                       "/app/prelude-gatewa..."
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   gateway
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      6 minutes ago
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   Up 6
                                                                                              0.0.0.067->67/udp, [::]:67->67/udp, 0.0.0:4020-4021->4020-4021->6020-4021->4020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->6020-4021->60
 minutes
prelude-nso-1
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       6 minutes ago Up 6 minutes
(healthy) 0.0.0.0:2022->2022/tcp, [::]:2022->2022/tcp
```

Foundation upgrade is done.

2.2.2 Upgrade from v1.2 to v1.3

This documentation consider that Prelude is installed on two hosts in the /opt/prelude folder. It can be easily adapted for a single host installation.

Backup

Start by a backup of OneBoard database:

```
docker compose exec -it db-oneboard pg_dump --dbname=prelude --username=prelude > oneboard.backup.sql
```

Then, Stop both Prelude OneBoard and Prelude Foundation components.

```
docker compose down
```

Upgrade: Prelude OneBoard

Add the following volume to the OneBoard container in docker-compose.yml:

```
- ./volumes/nats:/app/storage/nats
```

And remove the seed file binding:

```
- ./seed-oneboard.txt:/app/seed.txt
```

The OneBoard container definition should look like this:

Edit the NATS configuration file volumes/nats-nats-server.conf to match the following:

```
server_name: "prelude-nats"

host: 0.0.0.0
port: 4222
https_port: 8222

tls: {
   cert_file: "/tls/<your tls cert file>"
   key_file: "/tls/<your tls key file>"
   handshake_first: true
}

system_account: SYS
include ./nats-auth.conf
```

Then, set the OneBoard container tag to v1.3 in docker-compose.yml.

```
image: registry.arolo-solutions.com/<setup-name>/prelude-oneboard:1.3
```

Pull the new images and start OneBoard:

```
docker compose pull
docker compose up -d
```

Generate the NATS authentication file:

```
docker compose run --entrypoint="/app/prelude-oneboard init-nats" oneboard docker compose up -d --remove-orphans
```

Finally, migrate the database:

```
docker compose exec -it oneboard /app/prelude-oneboard migrate
```

Check that all containers are up and running (the name could be slightly different depending on the setup):

IMAGE	COMMAND	SERVICE	CREATED			
PORTS						
postgres:16.1-alpine	"docker-entrypoint.s"	db-oneboard	6 minutes ago	Up 6		
2/tcp						
nats:2.10-linux	"/nats-server -c /et"	nats	6 minutes ago	Up 6		
minutes 6222/tcp, 0.0.0.0:4222->4222/tcp, [::]:4222->4222/tcp, 8222/tcp						
registry.arolo-solutions.com/demo/prelude-oneboard:1.3	"/app/prelude-oneboa"	prelude	6 minutes ago	Up 6		
0 0:443->443/tcn [::]:443->443/tcn 0 0 0 0:4010->4010/tcn	1 [· ·] · 4010->4010/tcn					
	PORTS postgres:16.1-alpine //tcp nats:2.10-linux //tcp, 0.0.0.6:4222->4222/tcp, [::]:4222->4222/tcp, 8222/tcp registry.arolo-solutions.com/demo/prelude-oneboard:1.3	PORTS postgres:16.1-alpine "docker-entrypoint.s." //tcp nats:2.10-linux "/nats-server -c /et." //tcp, 0.8.0.8.4222->4222/tcp, [::]:4222->4222/tcp, 8222/tcp registry.arolo-solutions.com/demo/prelude-oneboard:1.3 "/app/prelude-oneboa."	PORTS postgres:16.1-alpine "docker-entrypoint.s" db-oneboard 2/tcp nats:2.10-linux "/nats-server -c /et" nats 2/tcp, 0.0.0.0:4222->4222/tcp, [::]:4222->4222/tcp, 8222/tcp	PORTS postgres:16.1-alpine "docker-entrypoint.s" db-oneboard 6 minutes ago 2/tcp nats:2.10-linux "/nats-server -c /et" nats 6 minutes ago 2/tcp, 0.0.0.6.4222->4222/tcp, [::]:4222->4222/tcp, 8222/tcp registry.arolo-solutions.com/demo/prelude-oneboard:1.3 "/app/prelude-oneboa" prelude 6 minutes ago		

OneBoard upgrade is done.

Upgrade: Prelude Foundation

Remove the following volume of the Gateway container in docker-compose.yml:

```
- ./seed-gateway.txt:/app/seed.txt
```

The Gateway container definition should look like this:

Start by setting Gateway container tag to v1.3 in docker-compose.yml.

```
image: registry.arolo-solutions.com/prelude/prelude-gateway:1.3
```

Then pull the new images and start Gateway:

```
docker compose pull
docker compose up -d
```

Migrate the database:

```
docker compose exec -it gateway /app/prelude-gateway migrate
```

Connect to OneBoard UI, navigate to the Gateway connector and click on "Reset Onboarding", then copy the onboarding certificate and run the following command on the foundation host:

```
docker compose exec -it gateway /app/prelude-gateway onboard -force true -cert <onboarding-cert>
```

Check that all containers are up and running (the name could be slightly different depending on the setup):

```
COMMAND
                                                                                                                    SERVICE
                                                                                                                                   CREATED
NAME
                         IMAGE
STATUS
                          PORTS
prelude-gateway-db-1
                         postgres:16.1-alpine
                                                                                         "docker-entrypoint.s.."
                                                                                                                    db-gateway
                                                                                                                                   6 minutes ago
                                                                                                                                                    Up 6
                     5432/tcp
minutes
prelude-gateway-1
                         registry.arolo-solutions.com/prelude/prelude-gateway:1.3
                                                                                         "/app/prelude-gatewa..."
                                                                                                                    gateway
                                                                                                                                   6 minutes ago
                                                                                                                                                    Up 6
                    0.0.0.0:67->67/udp, [::]:67->67/udp, 0.0.0.0:4020-4021->4020-4021top, [::]:4020-4021->4020-4021top
cisco-nso-prod:6.1.12 "/run-nso.sh" nso
minutes
prelude-nso-1
                                                                                                                                   6 minutes ago Up 6 minutes
(healthy) 0.0.0.0:2022->2022/tcp, [::]:2022->2022/tcp
```

NSO PACKAGES UPGRADE

On the OneBoard host, get the NSO packages:

docker compose cp oneboard:/nso-packages ./

Copy all the packages from the OneBoard host to the foundation host:

scp -r ./nso-packages user@foundation:/home/user

Remove previous version packages:

sudo rm /opt/prelude/volumes/nso/run/packages/ncs-*-prelude-*.tar.gz

Then, move the new files to the NSO packages folder:

sudo cp /home/user/nso-packages/* /opt/prelude/volumes/nso/run/packages

Finally, reload $\underline{\mathsf{NSO}}$ packages

docker compose exec -it nso ncs_cli -u admin > request packages reload

Foundation upgrade is done.

2.2.3 Upgrade from v1.3 to v1.4

This documentation consider that Prelude is installed on two hosts in the /opt/prelude folder. It can be easily adapted for a single host installation.

Backup

Start by a backup of OneBoard database:

```
docker compose exec -it db-oneboard pg_dump --dbname=prelude --username=prelude > oneboard.backup.sql
```

Then, Stop both Prelude OneBoard and Prelude Foundation components.

```
docker compose down
```

Upgrade: Prelude OneBoard

Then, set the OneBoard container tag to v1.4 in docker-compose.yml.

```
image: registry.arolo-solutions.com/<setup-name>/prelude-oneboard:1.4
```

Pull the new images:

```
docker compose pull
```

Migrate the database and start the containers:

```
docker compose run --entrypoint="/app/prelude-oneboard migrate" oneboard docker compose up -d --remove-orphans
```

Check that all containers are up and running (the name could be slightly different depending on the setup):

NAME	IMAGE	COMMAND	SERVICE	CREATED	
STATUS prelude-oneboard-db	PORTS postgres:16.1-alpine	"docker-entrypoint.s"	db-oneboard	6 minutes ago	Up 6
minutes prelude-nats-1	5432/tcp nats:2.10-linux	"/nats-server -c /et"	nats	6 minutes ago	Up 6
minutes prelude-oneboard-1	6222/tcp, 0.0.0.0:4222->4222/tcp, [::]:4222->4222/tcp, 8222/t registry.arolo-solutions.com/demo/prelude-oneboard:1.4	"/app/prelude-oneboa"	prelude	6 minutes ago	Up 6
minutes	0.0.0.0:443->443/tcp, [::]:443->443/tcp, 0.0.0.0:4010->4010/t	cp, [::]:4010->4010/tcp			

OneBoard upgrade is done.

Upgrade: Prelude Foundation

Start by setting Gateway container tag to v1.4 in docker-compose.yml.

```
image: registry.arolo-solutions.com/prelude/prelude-gateway:1.4
```

Then pull the new images and start the containers:

```
docker compose pull
docker compose up -d
```

Migrate the Gateway database:

```
docker compose exec -it gateway /app/prelude-gateway migrate
```

Check that all containers are up and running (the name could be slightly different depending on the setup):

```
NAME
                        TMAGE
                                                                                    COMMAND
                                                                                                             SERVICE
                                                                                                                           CREATED
STATUS
                        PORTS
prelude-gateway-db-1
                        postgres:16.1-alpine
                                                                                    "docker-entrypoint.s.."
                                                                                                             db-gateway
                                                                                                                           6 minutes ago
                   5432/tcp
minutes
prelude-gateway-1
                        registry.arolo-solutions.com/prelude/prelude-gateway:1.4
                                                                                   "/app/prelude-gatewa..."
                                                                                                             gateway
                                                                                                                                           Up 6
                                                                                                                           6 minutes ago
                   0.0.0.0:67->67/udp, [::]:67->67/udp, 0.0.0.0:4020-4021->4020-4021/tcp, [::]:4020-4021->4020-4021/tcp
```

prelude-nso-1 cisco-nso-prod:6.1.12 "/run-nso.sh" nso 6 minutes ago Up 6 minutes (healthy) 0.0.0.0:2022->2022/tcp, [::]:2022->2022/tcp

NSO PACKAGES UPGRADE

On the OneBoard host, get the NSO packages:

docker compose cp oneboard:/nso-packages ./

Copy all the packages from the OneBoard host to the foundation host:

scp -r ./nso-packages user@foundation:/home/user

Remove previous version packages:

sudo rm /opt/prelude/volumes/nso/run/packages/ncs-*-prelude-*.tar.gz

Then, move the new files to the NSO packages folder:

sudo cp /home/user/nso-packages/* /opt/prelude/volumes/nso/run/packages

Finally, reload NSO packages

docker compose exec -it nso ncs_cli -u admin > request packages reload

Foundation upgrade is done.

3. Admin Guide

3.1 Prelude Network Automation - Admin Guide

This guide will help you to manage your Prelude instance.

3.1.1 Table of Contents

- 1. Connectors Management
 - a. Cisco NSO
 - b. Prelude Gateway
- 2. Devices Management
 - a. Device Roles
 - b. Access Credentials
 - c. Devices
 - d. ZTP Templates
- 3. Pools Management
 - a. ID Pools
 - b. Subnet Pools
- 4. Users Management
 - a. Groups & Permissions
 - b. Users
- 5. Zero Touch Provisioning

3.2 Connectors Management

3.2.1 Cisco NSO connector

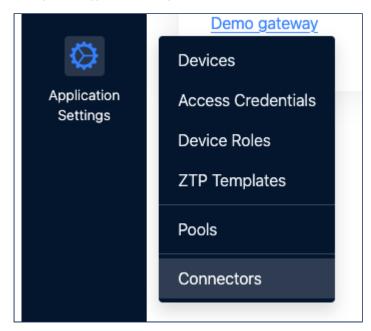
To add a Prelude Gateway to your Prelude instance, log in Prelude OneBoard

Access Credentials

First, we need to create a new Access Credentials.

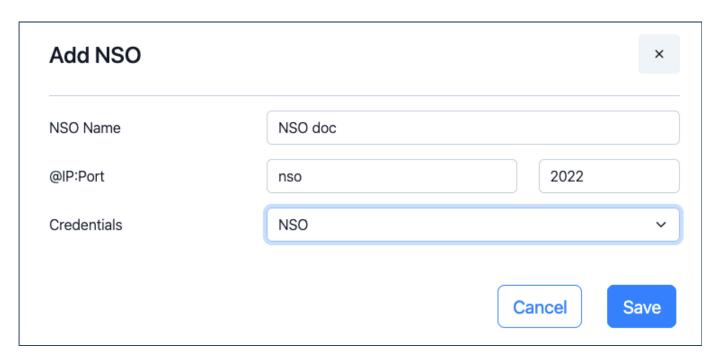
Register a Cisco NSO

Then, go in the **Application Settings > Connectors** view.

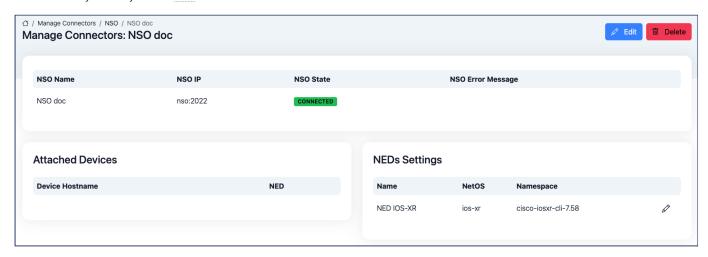


Then, select the Cisco NSO tab and click + New.

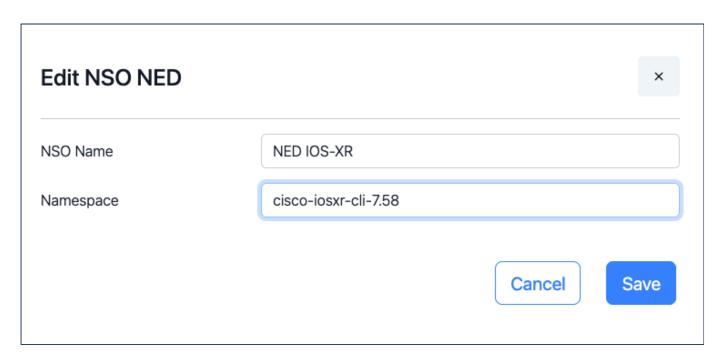
- $\bullet \underline{\textbf{NSO}} \, \, \underline{\textbf{Name}} \, \, \underline{\textbf{A}} \, \, \underline{\textbf{name}} \, \, \underline{\textbf{to}} \, \, \underline{\textbf{identify}} \, \, \underline{\textbf{which}} \, \, \underline{\textbf{NSO}} \, \, \underline{\textbf{you}} \, \, \underline{\textbf{are adding in case of multi-}} \, \underline{\textbf{NSO}} \, \, \underline{\textbf{setup}} \, \, \underline{\textbf{NSO}} \, \, \underline{\textbf{NSO}} \, \underline{\textbf{$
- $\bullet \, \textbf{IP} \, \, \textbf{Use the IP address of your} \, \, \underline{\textbf{NSO}} \, \, \textbf{host or } \, \, \textbf{nso} \, \, \textbf{if you are using the} \, \, \underline{\textbf{NSO}} \, \, \textbf{docker image}$
- Port The NETCONF northbound API port, by default 2022
- Credentials Select in the list the Access Credentials created earlier



Make sure that your newly created NSO instance state is connected.



Finally, you need to set the NED namespace. Here for IOS-XR $\underline{\text{CLI}}$ NED:

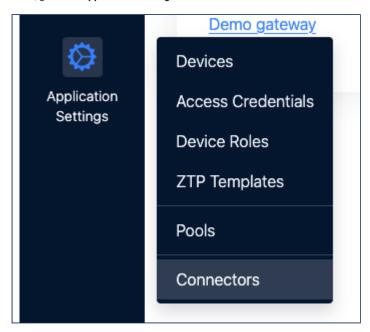


You can now use this Cisco $\underline{\text{NSO}}$ in Device settings.

3.2.2 Prelude Gateway connector

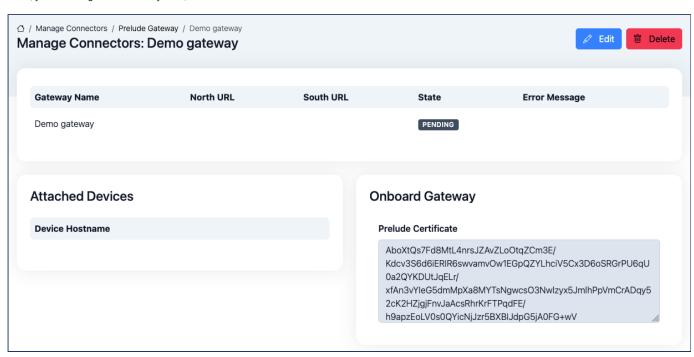
To add a Prelude Gateway to your Prelude instance, log in Prelude OneBoard

Then, go in the Application Settings > Connectors view and select the Prelude Gateway tab



Add a new Gateway, you will only need to provide a name to identify the gateway.

Then, you should get the Gateway view, with the Prelude Certificate.



Copy it, and run the following command:

docker compose exec -it gateway /app/prelude-gateway onboard -cert <certificate from OneBoard>

Prelude Gateway should now show up as "connected" in Prelude OneBoard.



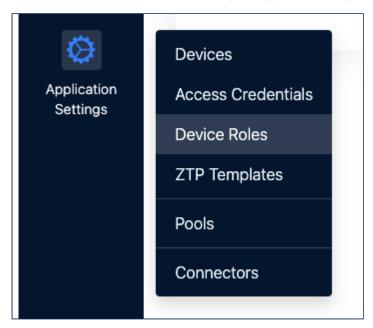
3.3 Devices Management

3.3.1 Device Roles

The device roles are used in Prelude OneBoard as a template of protocols to use to communicate with the device.

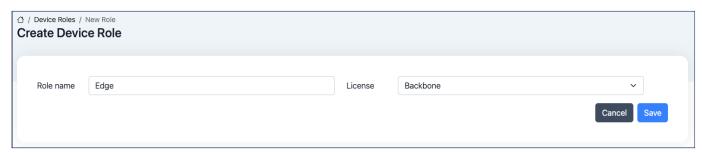


To add a Device Role in Prelude OneBoard, navigate to Application Settings > Device Roles.



Fill the form with the following information:

- Role Name A name to identify the usage of this role
- License Select the level of license you want to attach to the devices with this role (it has currently no effect)

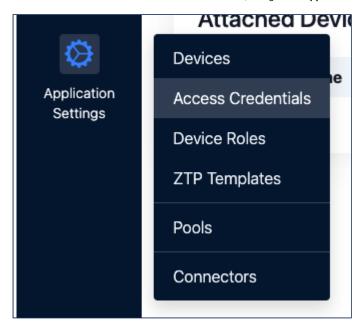


Your Device Role is ready to use.

3.3.2 Access Credentials

Access Credentials are used to authenticate against devices and Cisco NSO.

To add an Access Credentials in Prelude OneBoard, navigate to **Application Settings > Access Credentials**.



Fill the form with the following information:

- Name A name to identify the usage of this Access Credentials
- \bullet Username The username to use to authenticate against $\underline{\text{NSO}}$, by default admin
- Password The NSO admin password, you set earlier



Your Access Credentials are ready to use.

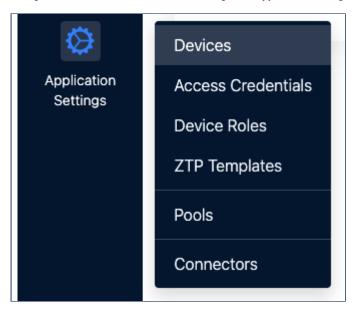
3.3.3 Devices

The Devices settings view is the where you can register devices that you want to push configuration on.

This is different from the Infrastructure Device view which is displaying operational and configurational information about devices.

Register a Device

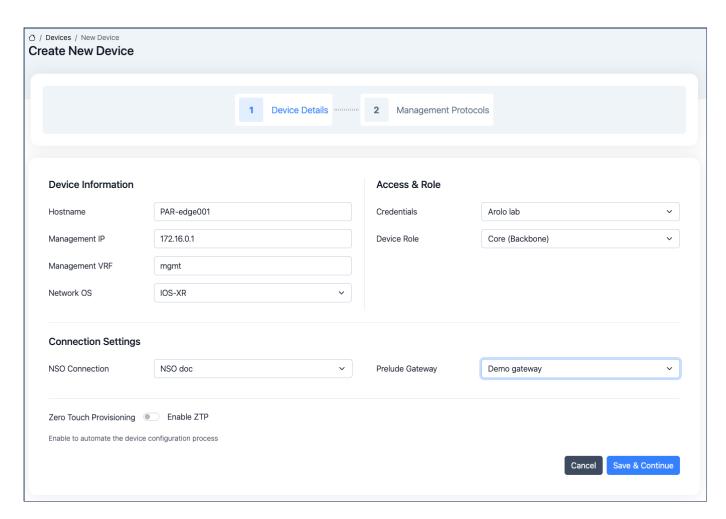
To register a Device in Prelude OneBoard, navigate to Application Settings > Devices.



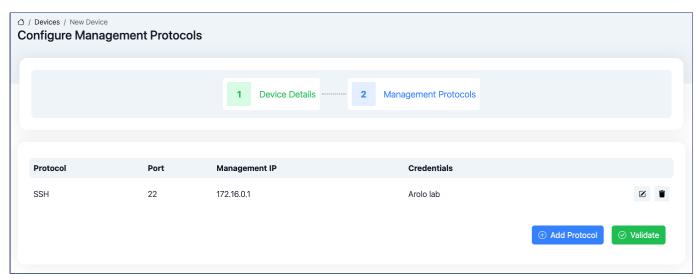
Then click on the "+ New Device" button.

First, you need to give the device details:

- ${\bf \cdot Hostname} \ {\it The device hostname, it has to match the hostname configured on the device } \\$
- Management IP The management IP address of the device. Keep it blank if you are using a ZTP extension that will allocate it
- Management VRF The management VRF of the device. Keep it blank if management doesn't use a VRF.
- \bullet $\mbox{\bf Network}$ $\mbox{\bf OS}$ The Network Operating System of the device
- Credentials The credentials to access the device
- Device Role The role you want to apply to the device (the list of protocols and the license of the Device role will be applied to the device)
- NSO Connection Select the NSO instance you want to use to manage the device configuration. Keep it blank if you don't want to configure this device via Prelude
- Prelude Gateway Select the Gateway instance you want to use to manage the device
- Enable ZTP See the Prepare a Device for ZTP Section



Then, you can customize the protocols that have been applied from the Device Role.



For each protocol, you can change the port, management IP or credentials.

Then, you can validate your device settings.

PREPARE A DEVICE FOR ZTP

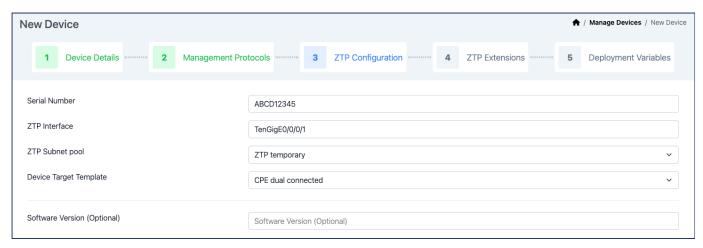
If you selected the **Enable ZTP** option on the first step of the device registration wizard, after validating the device protocols settings, you will get to the ZTP settings view.

For more details about **Zero Touch Provisioning**, see our **ZTP** guide

See our vendor support page to identify what wee are supporting.

This view will allow you to specify the parameters to automatically onboard the device when it will be connected to the network.

- Serial Number The serial number of the target device
- ZTP Interface The interface that will start the ZTP process on the target device
- ZTP Subnet pool The Subnet pool to allocate a prefix from for the first phase of the ZTP process (see our ZTP guide)
- Device Target Template The configuration template that will be push to the device during the second phase of the <u>ZTP</u> process (see our <u>ZTP</u> quide)
- Software Version Optional software version to install on the device during the ZTP process



Then, select if you want to do Out-of-band ZTP or In-band ZTP

Out-of-band ZTP

For out-of-band ZTP, you need to specify additional parameters:

- ZTP Subnet Gateway The gateway to use during the first phase of the ZTP process (see our ZTP guide)
- ZTP Subnet Netmask The netmask of the prefix used during the first phase of the ZTP process (see our ZTP guide)



In-band ZTP

For in-band ZTP, you need to specify additional parameters:

- Attachment Device The device that will forward the ZTP requests
- Attachment Interface The Interface on the attachment device that will forward the ZTP requests
- Attachment ZTP VRF The VRF to use on the attachment device to forward the ZTP request
- Attachment AS Number The AS Number of the attachment device.

The VRF and ASN are used to announce the ZTP prefix in VRF BGP configuration on the attachment device.



ZTP Extension

ZTP Extension are Prelude plugins that can extend the default ZTP process with additional steps to integrate the newly onboarded device in your infrastructure.

As ZTP Extension are specific plugins, you need to refer to your extensions' documentation.

Template Variables

Finally, you will have to give values to the user defined variables in the ZTP template you selected.

The variables defined in the templates are automatically displayed here. If a variable is not shown, you should check your template syntax.



The "Preview template" button allow you to visualize the selected template with all the variables populated.

NSO Connector

If you selected a $\underline{\text{NSO}}$ connector for the device, you will see on the Device settings page the $\underline{\text{NSO}}$ sync state and the $\underline{\text{NSO}}$ Device ID.

NSO SYNC STATE

The $\underline{\text{NSO}}$ sync state should be to $\underline{\text{in-sync}}$, if it is showing failed click on the state to get more details.

NSO DEVICE ID

Before NSO 6.4, the device ID in NSO are difficult to change. So, we made the choice to use a UUID instead of the device hostname.

So, if you need to connect directly to NSO, you will need to use the UUID.

Connection Information

NSO Connector	NSO Device ID	NED
Demo NSO	b9202478-18a9-4e9f-a98b-b4bc05f46276	NED IOS-XR (cisco-iosxr-cli-7.58)



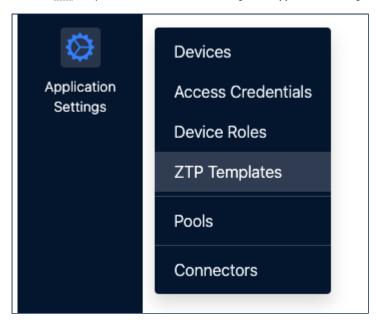
This behavior will most probably change in the futur.

3.3.4 ZTP Templates

ZTP templates are device configuration templates which are used as day0 configuration during ZTP process.

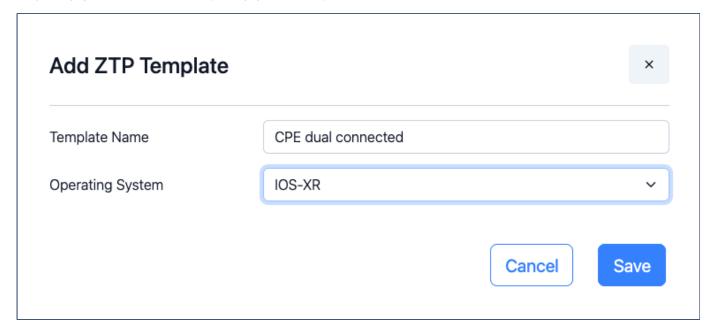
Create a ZTP Template

To add a ZTP Template in Prelude OneBoard, navigate to **Application Settings** > **ZTP Templates**.



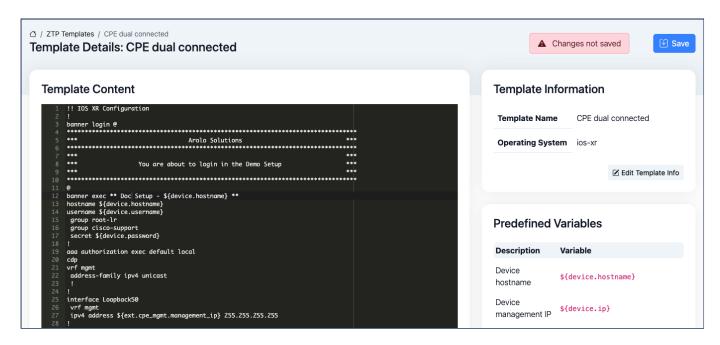
Fill the form with the following information:

- \bullet Template Name A name to identify the usage of this template
- Operating System Select the Network Operating System the template if for



Edit a ZTP Template

When editing a $\[\underline{\textbf{ZTP}} \]$ Template, don't forget to save it if the "Changes not saved" alert is shown.



Your ZTP Template is ready to use.

ZTP Template variables

In a <u>ZTP</u> template, you have three types of variables: - **OneBoard variables** which are automatically populated by OneBoard - <u>ZTP</u> Extension variables which are populated by the <u>ZTP</u> Extension you activated on a device - **User variables** which are define and populated by the user

ONEBOARD VARIABLES

List of variables define by OneBoard regarding the target device:

Variable	Description	
<pre>\${device.hostname}</pre>	Device hostname	
<pre>\${device.ip}</pre>	Device management IP	
<pre>\${device.management_vrf}</pre>	Device management VRF	
<pre>\${device.username}</pre>	Device username (from the access credentials)	
<pre>\${device.password}</pre>	Device password (from the access credentials)	
<pre>\${device.ztp_interface}</pre>	Interface that will be used for ZTP	

In addition, if the in-band ZTP option is enable, OneBoard is providing these variables:

Variable	Description
\${attachment.device}	Edge device which will forward the ZTP requests
\${attachment.interface.id}	Interface ID on the edge device (i.e. for a Cisco XR device: 0/0/1/12)
\${attachment.interface.speed}	Interface Speed on the edge device (i.e. for a Cisco XR device: TenGigE)
\${attachment.vrf}	VRF on the edge device which will carry the ZTP traffic (it must route the traffic to Prelude Gateway)
\${attachment.asn}	AS Number of the edge device

ZTP EXTENSION VARIABLES

The ZTP extension variables are define per extension, so you need to refer to your extension documentation to get the list.

The ZTP extension variables are using the format \${ext.svar-name>}

USER VARIABLES

User can define as many variable as he needs.

The User variables are using the format ${\scriptstyle (var-name): (description)}$.



Warning

The var-name of a User variable cannot start with ${\tt device.}$, ${\tt attachment.}$ or ${\tt ext.}$.

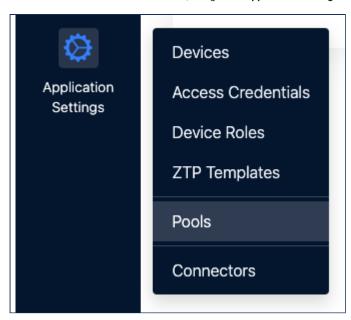
3.4 Pools Management

3.4.1 ID Pools

The ID pools allow you to allocate integers for the need of services.

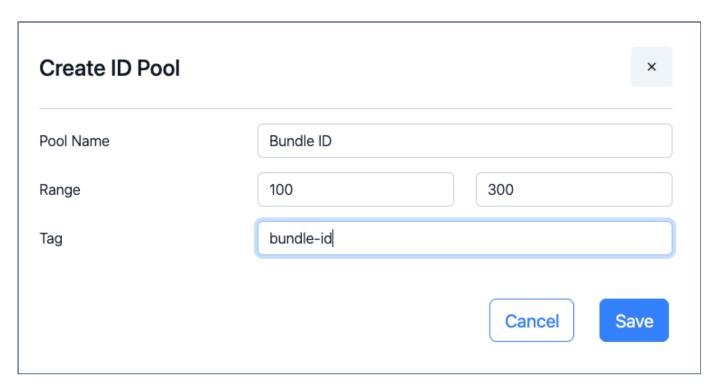
Create ID Pool

To add an ID Pool in Prelude OneBoard, navigate to **Application Settings > Pools**, then select the **ID Pools** tab.



Fill the form with the following information:

- · Pool Name A name to identify the usage of this pool
- Range The first and last ID that can be allocated (including first and last)
- Tag Tag the pool to identify what type of data it is (see the Pool Tag section)

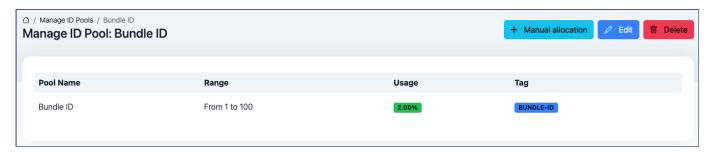


Your ID Pool is ready to use.

Manual Allocation

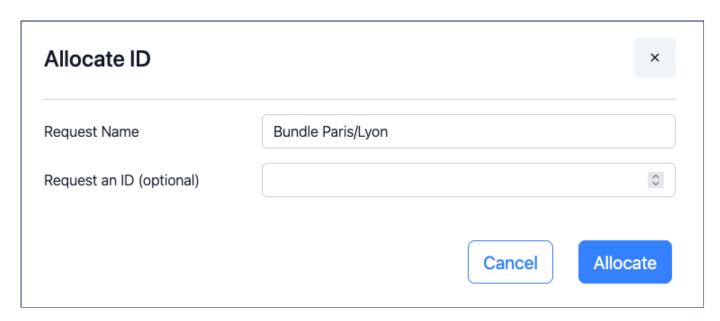
There is two ways to allocate IDs, automatically from Prelude services or manually.

To manually allocate an ID, navigate to the pool detail view.



Then click on the "+ Manual allocation" and fill the form with the following information:

- Request Name A name to identify the usage of the ID
- Request an ID Optional field, to request a specific value



You can then release the requested ID by clicking on the "Release" button.

Only manually allocated IDs can be released from the pool view.

Pool Tag

The Pool Tag is used to identify what type of data the pool is allocating (bundle IDs, ASNs, EVIs, etc.).

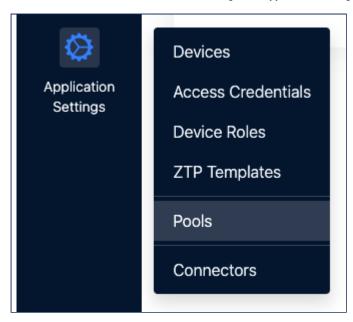


3.4.2 Subnet Pools

The Subnet Pools allow you to allocate IPv4 subnets for the need of services.

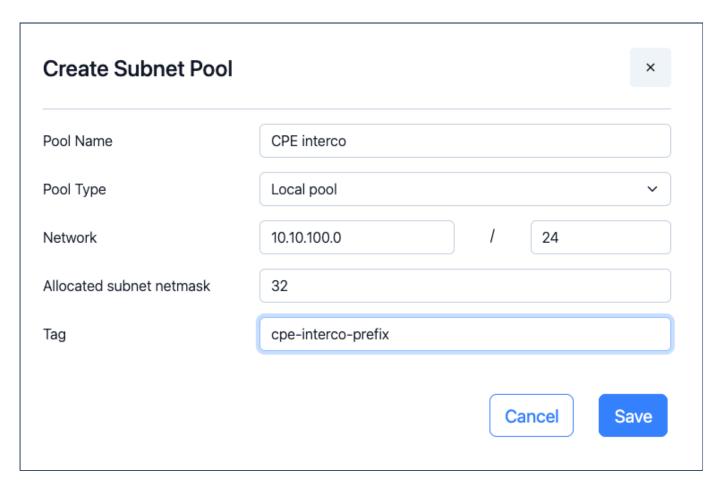
Create Subnet Pool

To add a Subnet Pool in Prelude OneBoard, navigate to Application Settings > Pools, then select the Subnet Pools tab.



Fill the form with the following information:

- Pool Name A name to identify the usage of this pool
- Pool Type Select the type of pool (only option for now is local, later pool delegation to external tool will be added)
- $\bullet \, \textbf{Network} \, \textbf{The parent prefix to allocate subnet from} \\$
- Allocated subnet netmask The size of the allocated subnet
- Tag Tag the pool to identify what type of data it is (see the Pool Tag section)

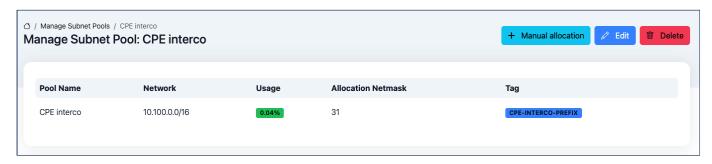


Your Subnet Pool is ready to use.

Manual Allocation

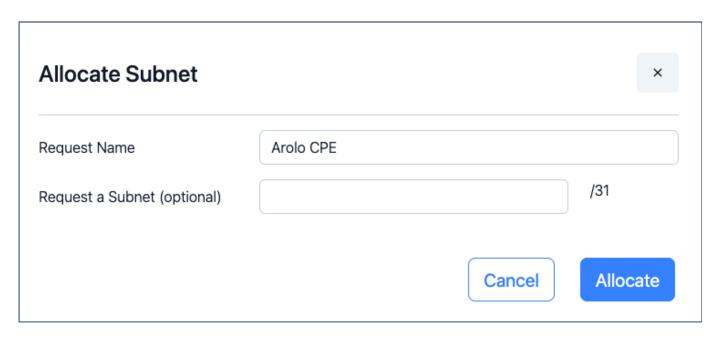
There is two ways to allocate subnets, automatically from Prelude services or manually.

To manually allocate a subnet, navigate to the pool detail view.



Then click on the "+ Manual allocation" and fill the form with the following information:

- Request Name A name to identify the usage of the subnet
- Request a Subnet Optional field, to request a specific subnet



You can then release the requested subnet by clicking on the "Release" button.

Only manually allocated subnets can be released from the pool view.

Pool Tag

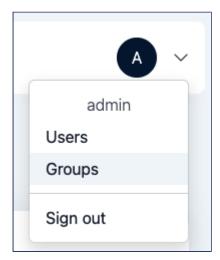
The Pool Tag is used to identify the usage of the subnets allocated by the pool (cpe-interco, cpe-management, etc.).



3.5 Users Management

3.5.1 Groups & Permissions Management

To manage Prelude groups and permissions, navigate to the user icon in the top right corner > "Groups".



3.5.2 Create Group

To create a Group, fill the following parameter:

• Group Name The name of the group



3.5.3 Permissions

On the group view, you can set the permissions for the group.

Prelude is using a node based permission system with three type of permissions:

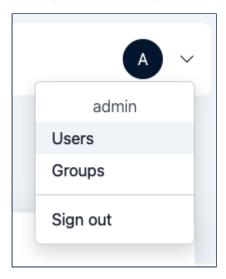
- Read Can access to the permission node in read mode
- Write Can access to the permission node in write mode. This also include the actions like deploying a service
- Delete Can delete object in the permission node

The permission nodes are different for the $\underline{\text{UI}}$ and the API:

- foundation.ui.devices Is managing the devices operation via the web UI
- $\hbox{\bf \cdot foundation.api.devices} \hbox{ Is managing the devices operation via the API } \\$

3.5.4 Users Management

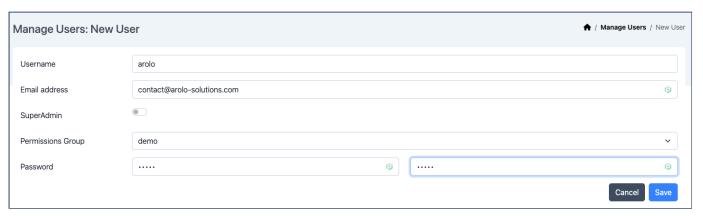
To manage Prelude users, navigate to the user icon in the top right corner > "Users".



3.5.5 Create User

To create a User, fill the following parameters:

- Username The username that will be display for the user
- Email address It will be later used to send monitoring alerts
- SuparAdmin If enabled, the user will have maximum permissions. SuparAdmin users can be identified by a little crown.
- Permissions Group The group that the user belong to. It will inherit of the permissions of the group
- Password User's password



3.6 Zero Touch Provisioning

Zero Touch Provisioning or ZTP is a mechanism to automatically onboard and configure device when they are connected to the network.

3.6.1 Classic ZTP

A classic ZTP process is following these steps:

- 1. The device send a DHCP request on all activated interface
- 2. It gets a DHCP response with the usual IP information plus a URL to download a script or a configuration file
- 3. It downloads the file
- 4. It executes the script or loads the configuration

3.6.2 Prelude ZTP

In Prelude, we are going further to provide additional feature and avoid caveats with certain network operating system.

Our ZTP process is divided in phases:

- Phase 1 It is the classic ZTP process but instead of sending the target day0 config file, we are sending to the device a minimal config file that only enable SSH management.
- Phase 2 If required, a software upgrade is done via the SSH connection
- Phase 3 The day0 config file is loaded in the device. If the device support it, the config file is validated before loading.

In case of In-band ZTP, the required configuration on the attachment device is automatically handle by Prelude ZTP process.

We also support ZTP extension which are Prelude plugins that can add phases to the process.

If the device support it, Prelude is doing a rollback of the day0 configuration if the device is not reachable on its management IP 5 minutes after the config have been loaded.

4. User Guide

4.1 Prelude User Guide

Prelude OneBoard application is split in four different parts:

- Services for end customer related services and features
- Infrastructure for device and transport related inventory, monitoring and services
- Maintenance for Software Upgrade
- $\hbox{\bf \cdot Application Settings} \ \hbox{to manage the devices, pools, connectors, etc. See the $Admin\ Guide\ section }$

4.1.1 Table of Contents

- 1. Services
 - a. Customers
- 2. Infrastructure
 - a. Devices
- 3. Maintenance
 - a. Software Upgrade
- 4. Demo Services
 - a. EVPN Eline

4.2 Services

4.2.1 Customers Management

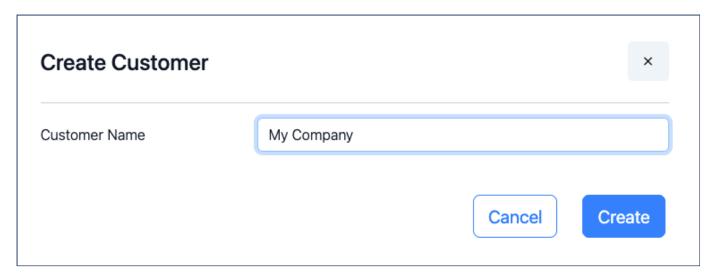
In Prelude OneBoard, the customer related services are grouped by end customer, so you need to register the end customer before creating a new customer service.

Create a customer

To create a new customer in Prelude OneBoard, navigate to **Services > Customers**.



Set the customer name:



You can now create services for this customer.

4.3 Infrastructure

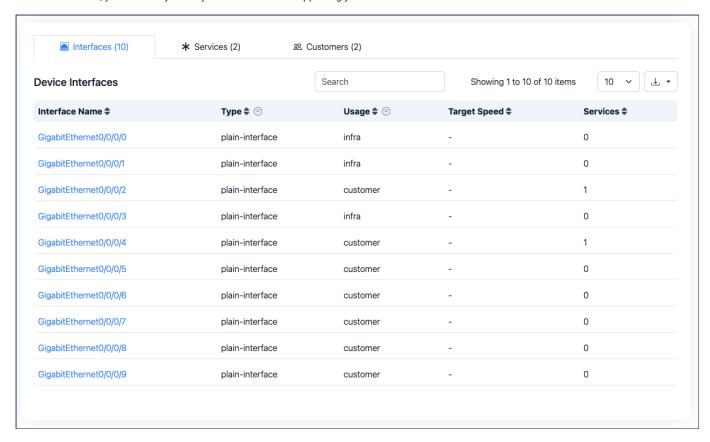
4.3.1 Infrastructure Devices

The infrastructure Devices view in Prelude OneBoard allow you to easily identify where your services are and set some parameters on interfaces.

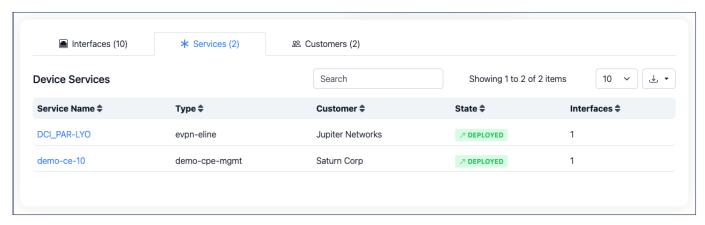
Services Inventory

DEVICE VIEW

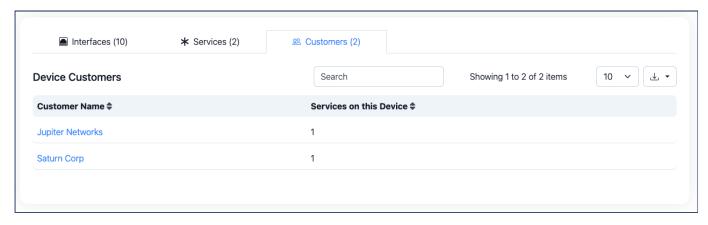
On the device view, you can easily identify which interface is supporting your customer or infrastructure services.



Which are the services configure on this device.

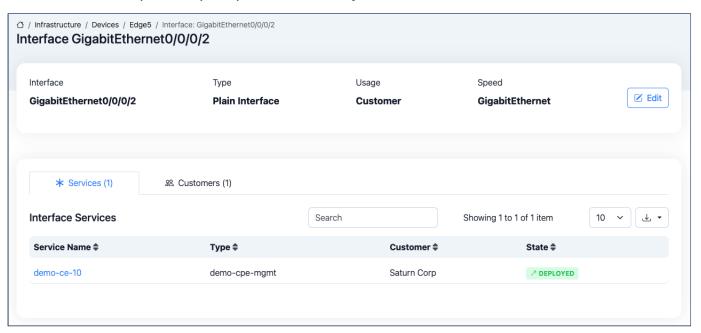


And what customers have services on this device.

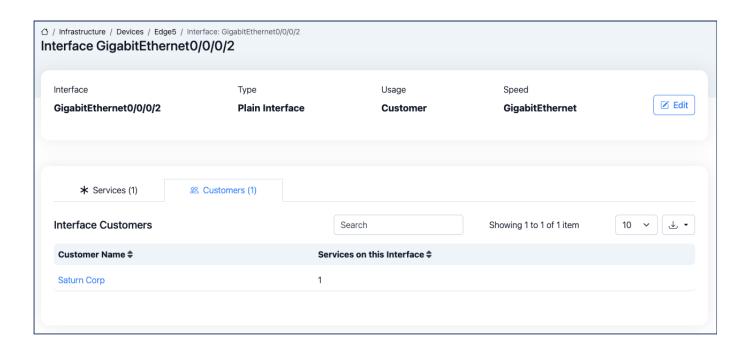


INTERFACE VIEW

On the device interface view, you can easily identify which services are using this interface.

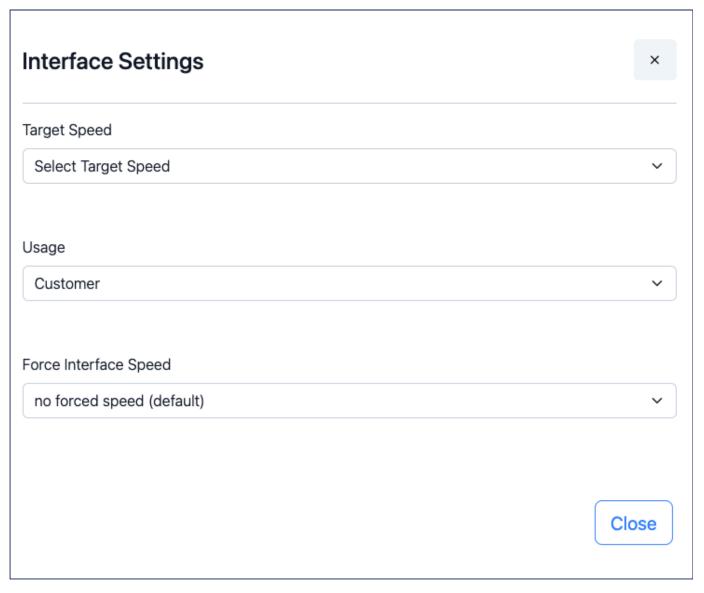


And what customers have services on this interface.



Interface settings

From the infrastructure interface view, you can set some parameters of the interface:



TARGET SPEED

This is a Cisco IOS-XR specific parameter that allow to specify that the configuration to push on this interface needs to use a different speed than the current one.

For exemple if the interface is currently TenGigE0/0/2/12, but after plugging a new SFP it will become GigabitEthernet0/0/2/12, setting the Target Speed to GigabitEthernet will push the configuration as preconfigure.

USAGE

To specify if this interface can be used to configure customer services or infrastructure services.

- Customer services LxVPN, Internet Access, etc. They are services on interfaces facing a customer's device
- Infrastructure services IGP, etc. They are services on interfaces facing internal infrastructure

FORCE INTERFACE SPEED

This is a Cisco specific parameter that allow to force the interface speed to 1Gbps or lower.

Options are: auto-negotiation, 1G, 100M & 10M

4.4 Maintenance

4.4.1 Software Upgrade

Prelude OneBoard provide a simple software upgrade system.

Check the Vendor Support table to know what Operating Systems are supported.

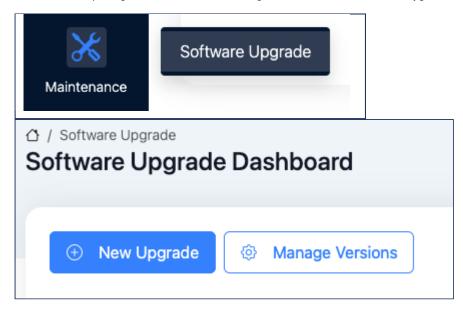


The Software Upgrade system in Prelude is a preview of a more complete feature that will come later.

Software Packages

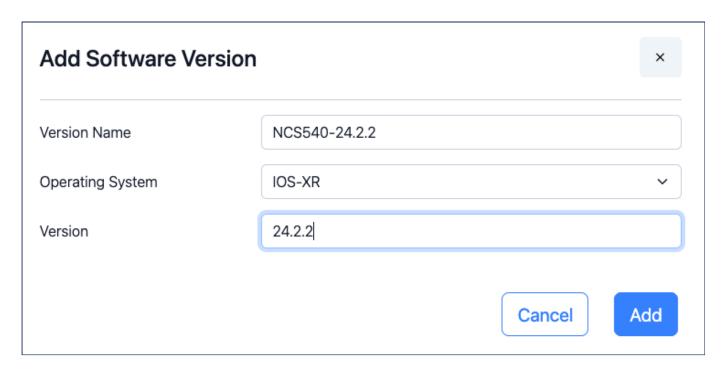
Before starting an upgrade, you need to upload in Prelude the required packages.

To add Software packages in Prelude OneBoard, navigate to Maintenance > Software Upgrade and then Manage Versions.



Create a new Software Version:

- · Version Name a distinguished name
- Operating System the target operating system
- Version The version identifier



Then, add all the required files:



You can now, start an upgrade using this version.

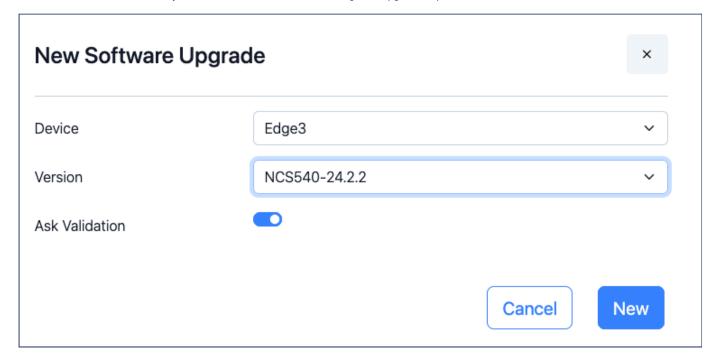
Software Upgrade

To start a Software Upgrade in Prelude OneBoard, navigate to Maintenance > Software Upgrade.

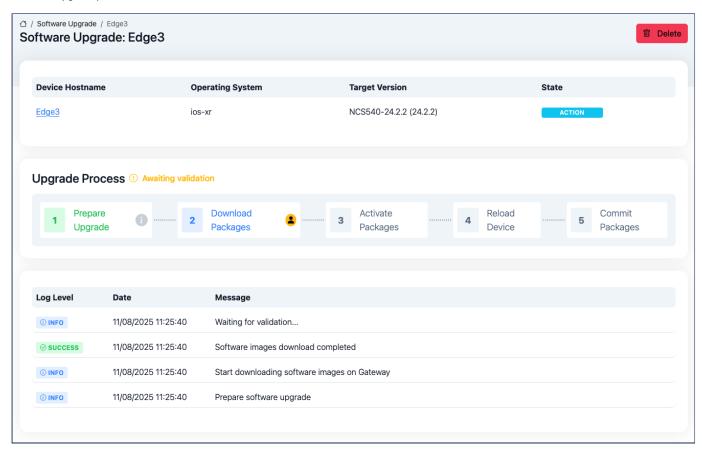


Then, click New Upgrade and fill the form:

- Device select the device to upgrade
- · Version select the version to install
- · Ask Validation if enabled, the system will ask validation before starting each upgrade step



Then, the upgrade process will start and ask for validation, if asked for it.



In case of failure, you can restart the upgrade process from any successful state.

4.5 Demo Services

4.5.1 EVPN Eline - demo service

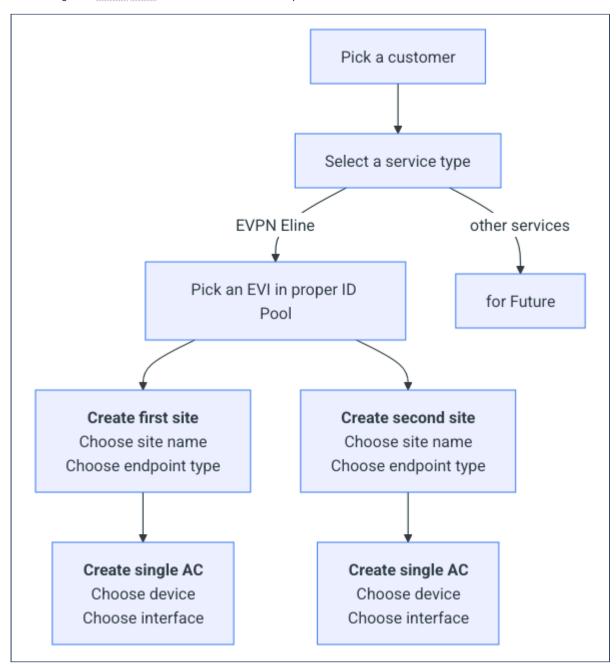
The demo version of Prelude come with a simple EVPN Eline demo service to showcase the Prelude service capabilities.

What we want to highlight with this service is level of abstraction we are bringing in Prelude. In the demo service as in all the tailored services we are shipping to our customers, we are trying to offer the highest level of abstraction of the underlying technology and configuration.

For exemple in the EVPN Eline demo service, you will be asked to choose between CPE endpoint or MMR (Meet Me Room) endpoint and this simple choice will lead to different configuration underneath.

EVPN Eline provisioning graph

Provisioning of an L2VPN EVPN ELine service could be sum up as follows:



Step-by-step procedure to build an Eline service

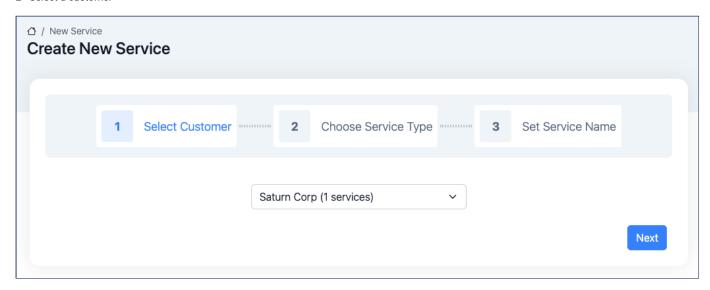
CHOOSE A CUSTOMER AND SELECT A SERVICE TYPE

To create a new customer in Prelude OneBoard:

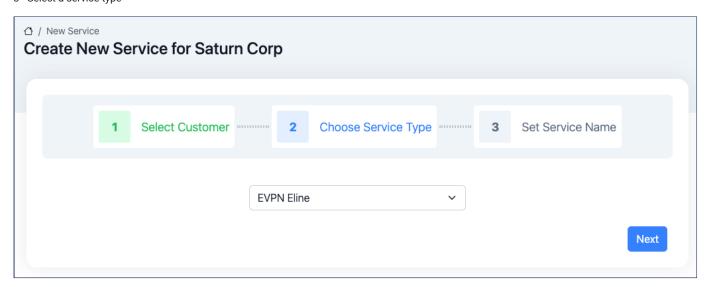
1 - Navigate to Services > Dashboard and then click on New Service.



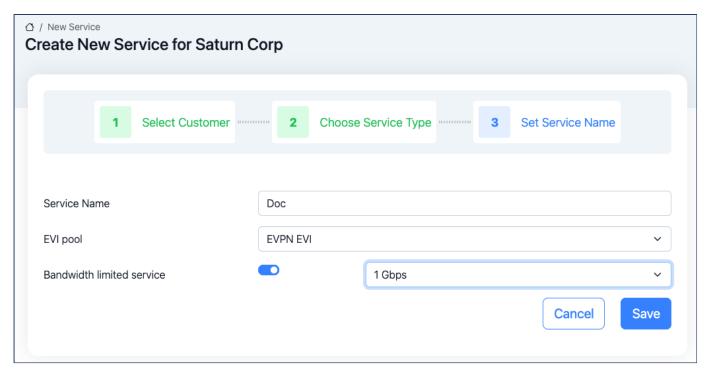
2 - Select a customer



3 - Select a service type



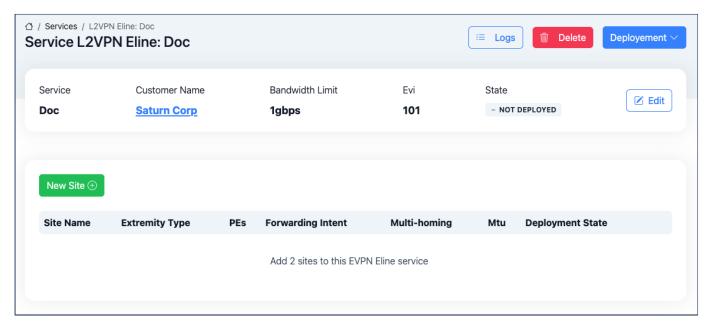
CREATE THE NEW SERVICE



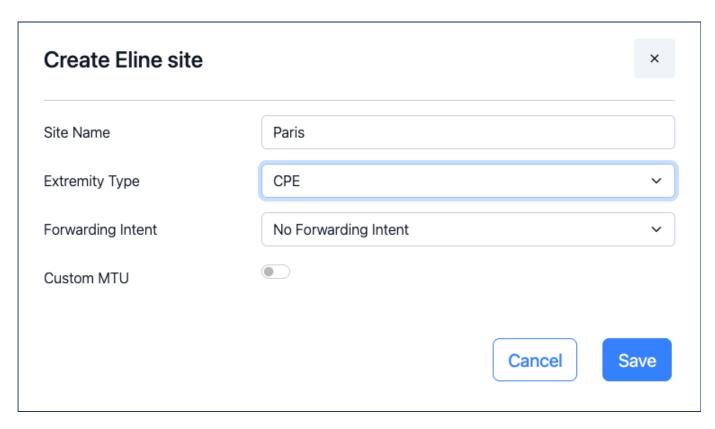
CREATE BOTH SITES

Then, you need to create two sites (extremity).

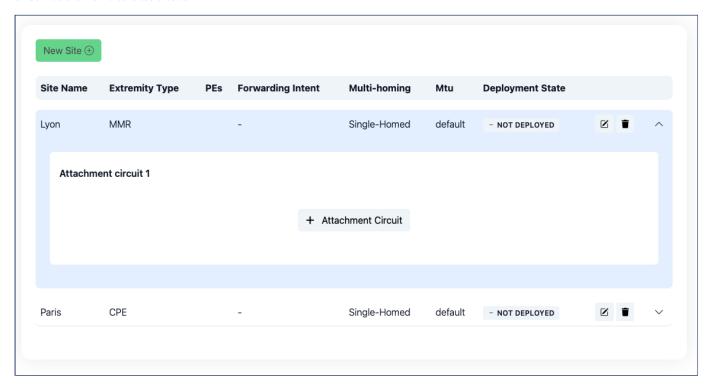
1 - Service overview



2 - Create a site



3 - Service overview after sites creation

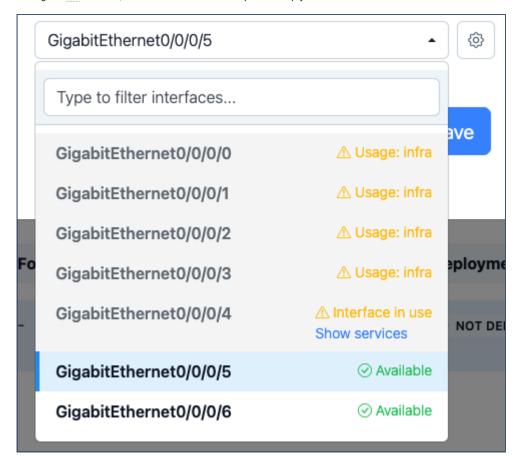


CREATE ATTACHMENT CIRCUITS ON BOTH SITES

Create an attachment circuit on each site.



During the AC creation, the interface selection dropdown help you to select a usable interface.

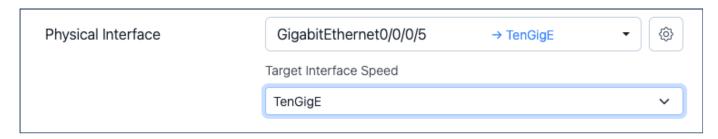


The interface dropdown shows you all the device interface but prevents you from choosing an interface that won't work.

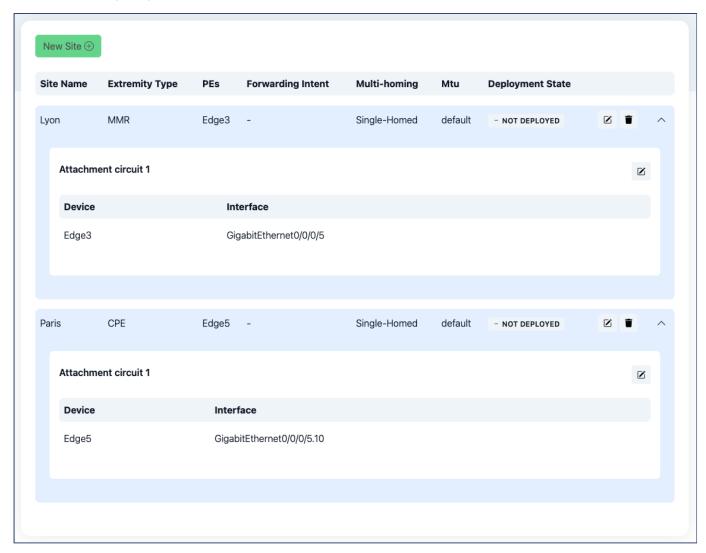
The excluded interfaces are:

- Infra interfaces Interfaces that are supposed to be used for infrastructure purpose not customer services.
- Incompatible interfaces Interfaces that are already supporting services which are not compatible with the service you want to configure.

Once the interface is selected, you can change the speed to make the configuration on this interface pushed with preconfigure (Only for Cisco IOS-XR).



Now, the service is fully configured in Prelude OneBoard.



DEPLOY THE SERVICE

In Prelude OneBoard, all the services configuration is only done locally and only when explicitly requested, the configuration is pushed to the devices.

Everything that have been done until now, is only impacted OneBoard database.

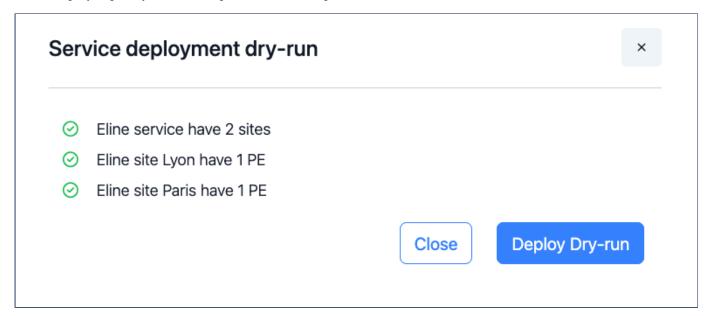
To deploy the configuration to the network, you need to follow these steps:

1. Dry run the service's configuration to validate everything is ok

Navigate to the **Deploy dry-run** button.



Before doing anything, the system is checking that the service configuration is correct.



Then, OneBoard is asking Cisco NSO to generate the configuration dry-run for the service.

Service deployment dry-run Edge5 **NSO Payload** Edge3 interface GigabitEthernet 0/0/0/5 description Saturn Corp lldp exit no shutdown exit interface GigabitEthernet 0/0/0/5.10 l2transport description [ELINE DOC] Saturn Corp (1gbps) encapsulation dot1q 10 service-policy input eline-1gbps no shutdown rewrite ingress tag pop 1 symmetric exit evpn evi 101 bgp route-target import 101:101 route-target export 101:101 exit exit exit 12vpn xconnect group evpn-vpws p2p D0C interface GigabitEthernet0/0/0/5.10 neighbor evpn evi 101 service 101 ! exit exit exit Deploy Deploy Dry-run Close

^{1.} If you are happy with the target configurations you can click on "deploy" to try service deployment:

Service deployment dry-run ○ Eline service have 2 sites ○ Eline site Lyon have 1 PE ○ Eline site Paris have 1 PE ○ Connected to Edge3 ○ Connected to Edge5 ○ Service deployed Close

Prelude will ensure that we can connect to all devices before starting the configuration.

Fix deployment errors



You cannot break a service with Prelude because of the checks that are performed on actual devices configuration. In other words, Prelude will fail if there is an existing configuration on a given device, conflicting with configuration intent of the new service you are willing to deploy.

If the service failed to deploy, it will go in state failed and you can get the deployment error from NSO by clicking on the state badge.

You can then fix the problem and simply re-try the service deployment.

One the of the usual deployment error is device out-of-sync, to fix this issue, simply go in **Application Settings > Devices > Out-of-Sync device** and click **Sync-From** in the <u>NSO</u> actions dropdown.

5. Vendor Support

5.1 Prelude Vendor Support

The following tables describe what is currently supported in Prelude per vendor/Operating System.

We are adding support per customer request so don't hesitate to contact us if you are interested in a Prelude feature but for a different vendor.

5.1.1 Services

Feature	Cisco IOS-XR	Other Vendors
Demo EVPN Eline	✓	
Services Configuration Lifecycle	✓	✓
Services Inventory	✓	✓

5.1.2 Software Upgrade



5.1.3 ZTP

Feature	Cisco IOS-XR	Ciena SAOS6
ZTP Onboarding	✓	✓
On failure rollback	✓	

6. FAQ

6.1 Frequently Asked Question

6.1.1 Cisco NSO

How to access NSO CLI

To access NSO CLI, connect to the Prelude Foundation host, got to the /opt/prelude folder (or your installation folder).

Run:

```
docker compose exec -it nso ncs_cli -u admin -C
```

NSO is complaining about "no matching host key found"

With some legacy routers NSO might end up with the following failure:

```
Oct 30 10:14:48.406 UTC: SSHD_[65944]: %SECURITY-SSHD-6-INFO_GENERAL :
no matching hostkey found:
client ssh-ed25519,ecdsa-sha2-nistp256,ecdsa-sha2-nistp384,ecdsa-sha2-nistp521,rsa-sha2-512,rsa-sha2-256
server ssh-dss
```

The server (ie the legacy router) proposal is ssh-dss only.

However the client (NSO) does not support ssh-dss since it is deprecated.

Simple fix: allow NSO to negotiate ssh-dss with that specific device.

You can do so with that simple CLI:

set devices device <device_id> ssh-algorithms public-key [ssh-dss]

7. Helpdesk

7.1 Helpdesk

If you are encountering issues with Prelude, open a ticket at contact@arolo-solutions.com

www.arolo-solutions.com